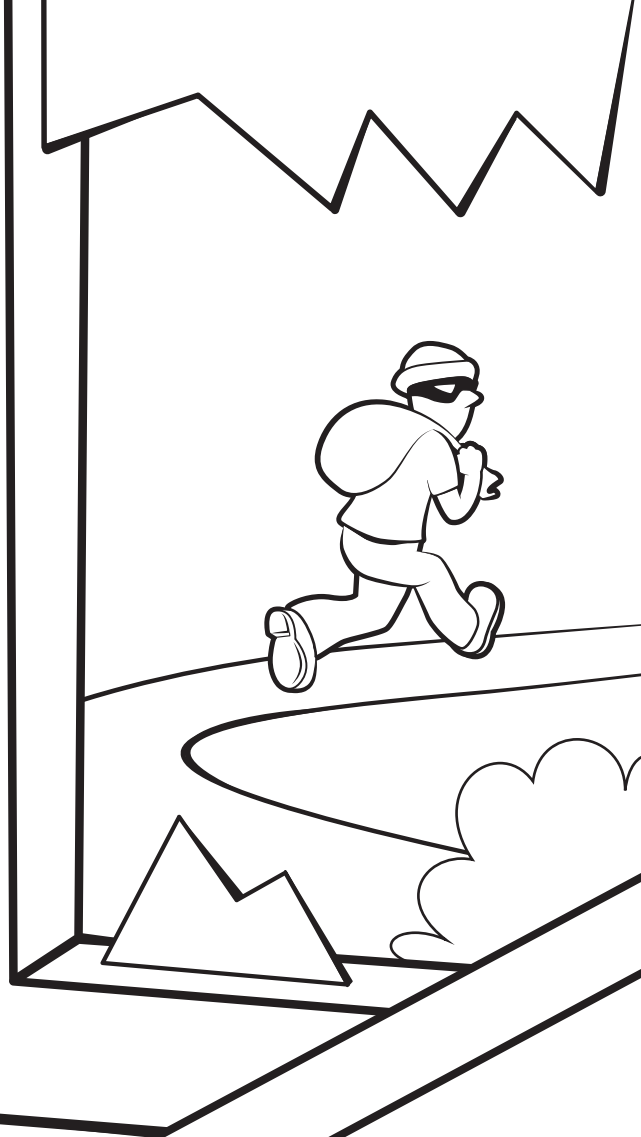


DIAL 9-1-1

A friendly operator will
answer your call.



9-1-1
What's your
emergency?



☆ Color this Page! ☆

PARENT GUIDE - Activity 9

DIALING 9-1-1 -- Using your Eyes, Ears, Touch



Discuss with your children the following:

- It's very important that all children
- know how and when to call, and what to say, when dialing 9-1-1 in a real emergency.
- The friendly 9-1-1 operator will ask your child their name, address, and phone number, as well as details about what has happened.
- It's important to stay calm.

Questions to ask your children:

- When should you call 9-1-1?
- Why is 9-1-1 only for emergencies? What are different types of emergencies? (serious injury, car accident, burglary,
- What is your full name, address and phone number?
- Do you know how to dial 9-1-1? When you call 9-1-1, who answers the phone? (friendly man or woman). What kinds of questions do they ask?
(your name, address and what happened)
- When you call 9-1-1 should you be excited or stay calm and give the information? (calm)
- What senses do you use? (touch to dial 9-1-1, mouth; ears and eyes to report details of what happened)